



	FY24 Network Target**	Q1	Q2	Q3	Q4	To Date
Network Capacity	335					
Average prescriber capacity (hours)		287				287
Total prescriber capacity (hours)		3159				3159
Network Utilization	236 hours					
Average prescriber utilization (hours)		186				186
Total prescriber utilization (hours)		2046				2046
Network No Show Rate	18%					
Average no show rate		13%				13%
Network Productivity Rate						
Average productivity		63%				63%
Network Wait Time	19 days					
Average wait time (days)		13				13
Clients Served						
Total active clients on Dec. 1, 2022		3052				3052
Total new clients served		390				390
Total clients served		3442				3442
Total discharges		(209)				(209)
Cost Per Client						
Average cost per client		\$487.23				\$487.23
Cost Per Hour of Service						
Average cost per hour of service		\$533.54				\$533.54
Level of Functioning	67%					
Average level of functioning improvement		74%				74%
Client Reported Hospitalization	3%					
Average client reported hospitalization		2%				2%
Client Reported Crisis Services	4%					
Average client reported crisis		1%				1%
Client Experience	93%					
Average client experience rating		95%				95%
Total client experience surveys sought		4346				4346
Total client experience surveys received		1713				1713
Ineligible Referrals						
Total Providers reporting ineligible referrals received		3				3
Total ineligible referrals received		25				25

**Target percentage of improvement of the outcomes listed above is calculated as an average of 3-year (2020-2022) historical data collected for the network.



