A Trauma-Informed Approach

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Why

Looking at life through a traumainformed lens allows us to better understand and relate to ourselves and each other.



BENEATH EVERY BEHAVIOR THERE IS A FEELING. AND BENEATH EACH FEELING IS A NEED. AND WHEN WE MEET THAT NEED RATHER THAN FOCUS ON THE BEHAVIOR, WE BEGIN TO DEAL WITH THE CAUSE, NOT THE SYMPTOM.

ASHLEIGH WARNER

"You shift the frame, you change the lens, and all at once the world is revealed and nothing is the same."—

Dr. Nadine Burke Harris, M.D.



What is Trauma?

- Trauma can either be physical or emotional.
 - Physical trauma is a serious bodily injury.
 - Emotional trauma is the emotional response to a disturbing event or situation.

Types of Trauma include, but are not limited to:



Psychological Symptoms of Emotional Trauma

Fear	Helplessness	Dissociation	Changes in attention, concentration, and memory	Changes in behavior
Changes in attitude	Changes in worldview	Difficulty functioning	Denial— Refusing to believe the trauma occurred	Anger
Bargaining	Avoidance	Depression	Anxiety	Mood swings
Guilt or shame	Blame (including self-blame)	Social withdrawal	Loss of interest in activities	Emotional numbness

Physical Symptoms of Emotional Trauma

Increased heart rate

Body aches or pains

Tense muscles

Feeling on edge

Jumpiness or startling easily

Nightmares

Difficulty sleeping

Fatigue

Sexual dysfunction

Appetite changes

Excessive alertness



The Underlying Pathophysiology of Trauma

- Thomas Rutledge writes, "Modernity...has exposed us to a problem that our ancestors and evolutionary biology rarely encountered: chronic stress.
- Instead of the historically normal process of HPA axis activation followed by rest and recovery, modern traumas and stressful events frequently result in a fight-or-flight response that may be sustained for months or even years."



A Trauma-Informed Approach

- Aims to avoid re-victimization
- Appreciates that problem behaviors may be attempts to cope
- Strives to maximize choices for the survivor and control over their own healing process
- Seeks to be culturally competent

Principles of Trauma-Informed Care



Safety



Trustworthy & Transparency



Peer Support



Collaboration & Mutuality



Empowerment & Choice



Cultural, Historical, Gender Issues

SAFETY

- Throughout the organization, staff and the people they serve, whether children or adults, feel physically and psychologically safe.
- The physical setting is safe and interpersonal interactions promote a sense of safety.
- Understanding safety as defined by those served is a high priority.



Trustworthy & Transparency

- We build and maintain trust with people served by our organization and their family members, among staff and leadership, and with all other stakeholders and partners.
- We have a culture of honesty, where people follow through on their commitments to each other and the people we serve.



Peer Support

- We value the insights and knowledge of people with lived experiences of trauma.
- If we're working with children, we strive to involve adults who experienced trauma and children or family members of children who experienced traumatic events.
- We include peers in service delivery and ensure they have input into how services are designed and offered.



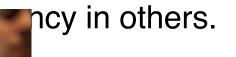
Collaboration & Mutuality

 We value partnering and leveling power differences between ourselves and the people we serve and among organizational staff, recognizing that healing happens in relationships and in the meaningful sharing of power and decisionmaking.

• Everyone, especially the people we serve, has a role to play in deciding what

services are needed and how they are delivered.

We promote a





Empowerment, Voice, & Choice

- We recognize and celebrate the strengths of others and uphold the centrality of the people we serve.
- We believe in resilience, and in the ability of individuals, organizations, and communities to heal, and we focus on shared decision-making, identify and offer choices for service delivery, and listen to understand the meaningful goals of the people we serve.







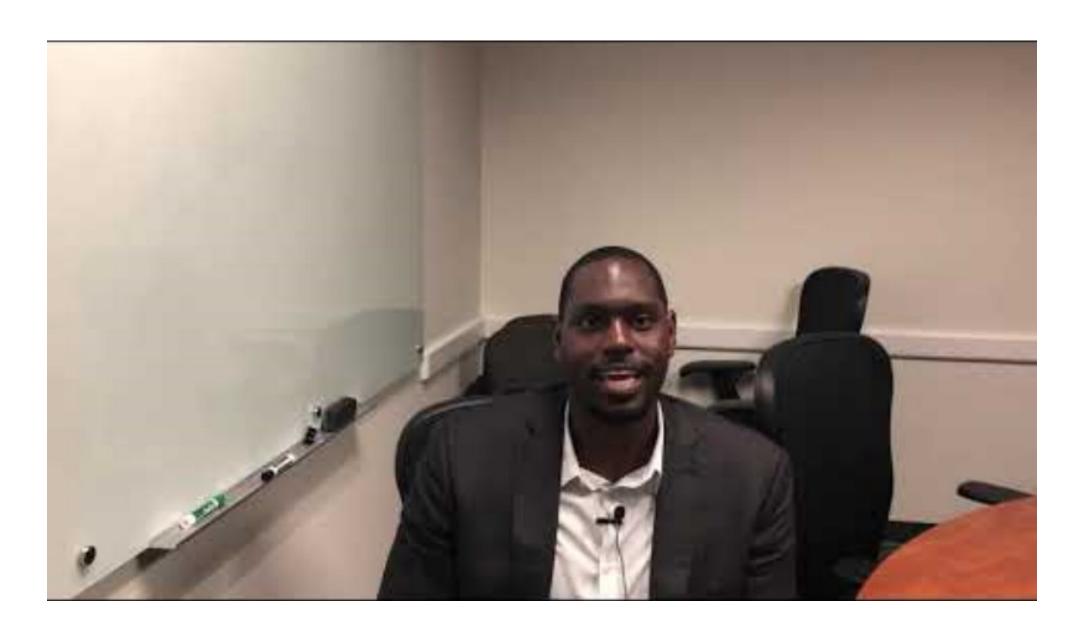
Cultural, Historical, & Gender Issues

• We acknowledge and respond to cultural, historical, and gender issues, balancing the need to understand, honor, and respond to cultural and intersectional differences and offer culturally competent and gender responsive services while at the same time moving past cultural stereotypes and biases in our expectations

and service delivery.



Why Use a Trauma-Informed Approach



Trauma is Often Invisible

 When we see someone with a broken leg, we know they are impaired, and will often strive to make their lives easier by holding a door open or offering to carry their packages.



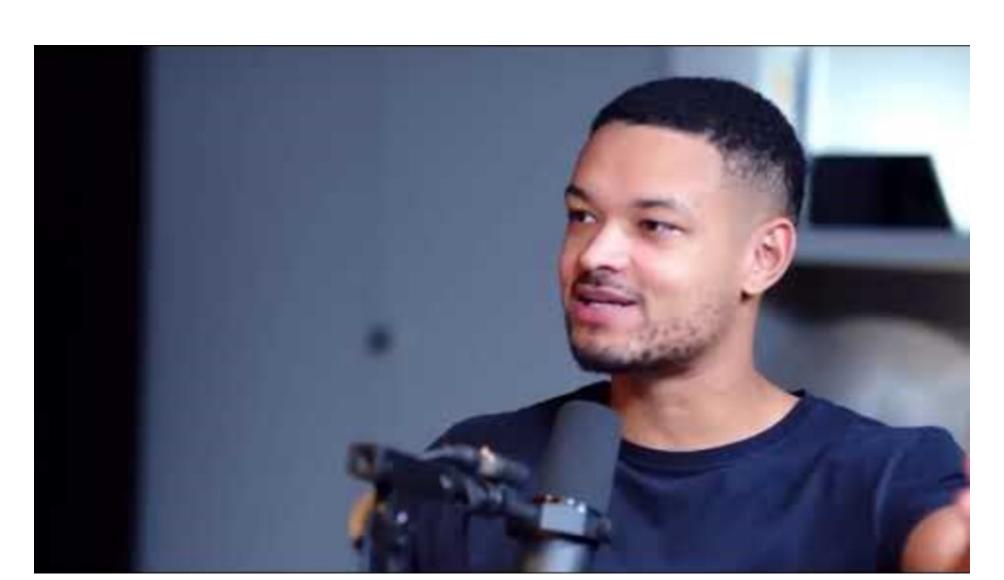


Trauma is Often Invisible

- When someone appears angry or out of control, we often react in kind.
- Someone with a history of trauma may be dysregulated.
- Kindness & understanding are likely to be more helpful in resolving the situation and allowing the person to be heard.

Gabor Maté, M.D. with Steven Bartlett:

Trauma is Invisible



Learning Brain vs. Survival Brain

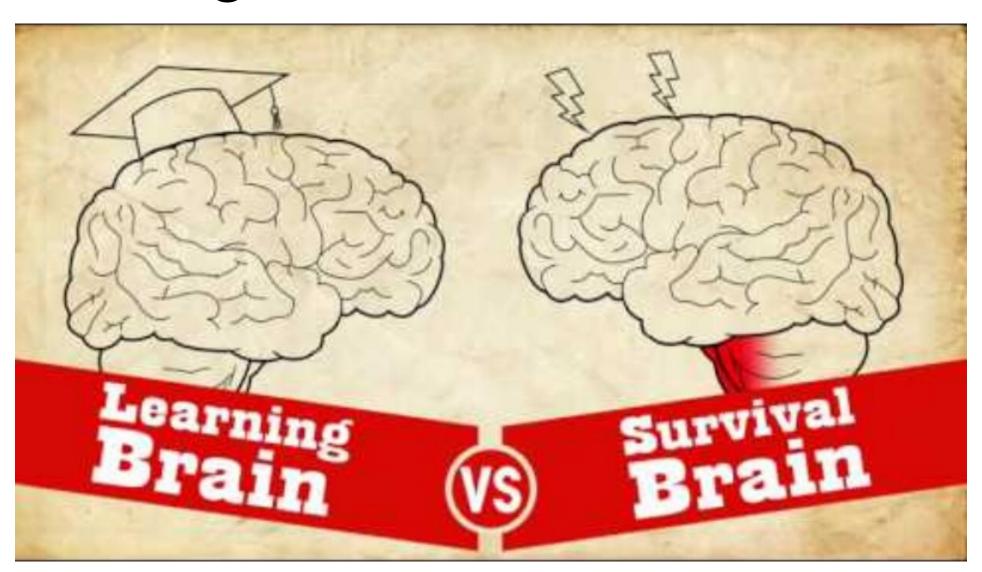
 When a child comes to school and we ask her to sit still, share, and cooperate, there can be a painful disconnect.

 The child will have to be taught the skills required to succeed in this context just as we would train a person from a more benevolent path how to conduct themselves in a chaotic and dangerous environment.





Learning Brain vs. Survival Brain



A Legacy of Trauma

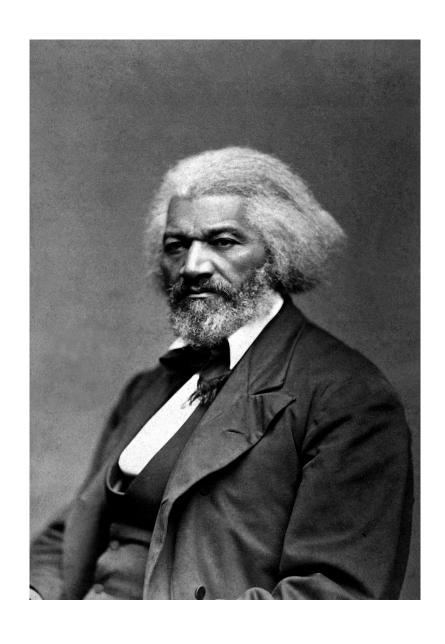
We All Come from Somewhere





Some Triumph Against All Odds

- At 5 feet and 3 inches, Mugsy Bogues was an unlikely basketball star.
- The shortest player ever to compete in the NBA, Bogues played point guard for four teams during his 14-season NBA career.
- He had 146 NBA career double-doubles.



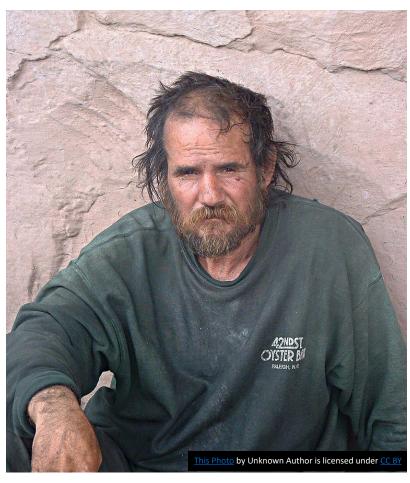
Some Triumph Against All Odds

- Frederick Douglass was born into slavery & separated from his mother at a young age.
- He was beaten severely for teaching himself to read.
- He escaped from slavery, led the abolitionist movement, and gained notoriety for his oratory and antislavery

• Douglass' autobiography is *Narrative of* the Life of Frederick Douglass, an American Slave.

Many Do Not





Epigenetics

There was an experiment done with mice and cherry blossoms, which demonstrates how a reaction to trauma may be passed down for generations.



Inheritance

- Think about your family traditions, passed down from one generation to another.
 - the holidays you celebrate
 - the foods you eat
 - the way you choose to name your children.
- These and more are legacies each of us has inherited.



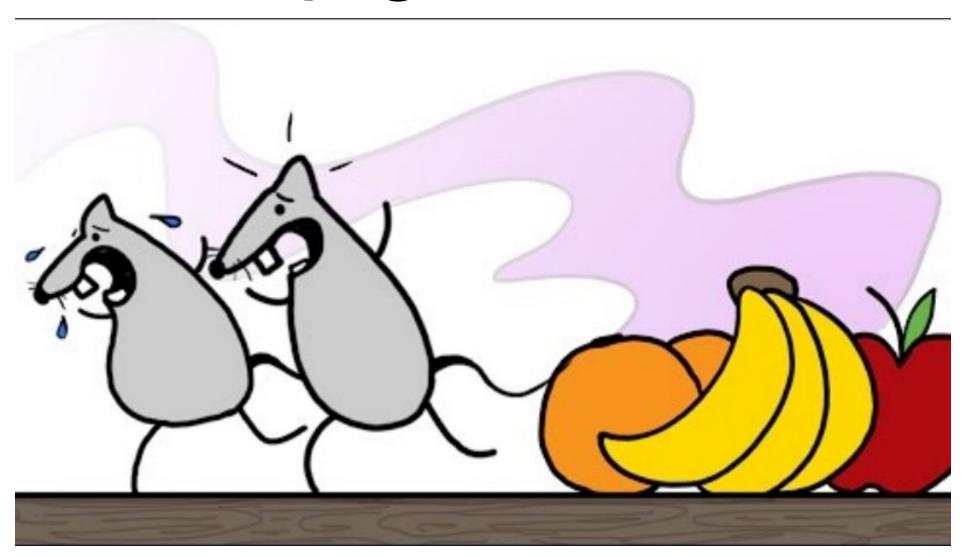
Inheritance

 We not only inherit recipes and family heirlooms, but sensitivities and methods of coping as well.

 We don't merely study history, we live it.



Epigenetics



Epigenetics

 The unacknowledged terrors of one generation may lead to neglect in the next.

 These historical traumas inform decisions about who we can and cannot trust, as well as what we do, and do not believe.







Bayview Child Health Center





- Researchers at the Hayes Lab studied the maturation of tadpoles to toads while dosing them with steroid hormones.
- They noticed how the tadpole's growth & later metamorphosis had been affected.



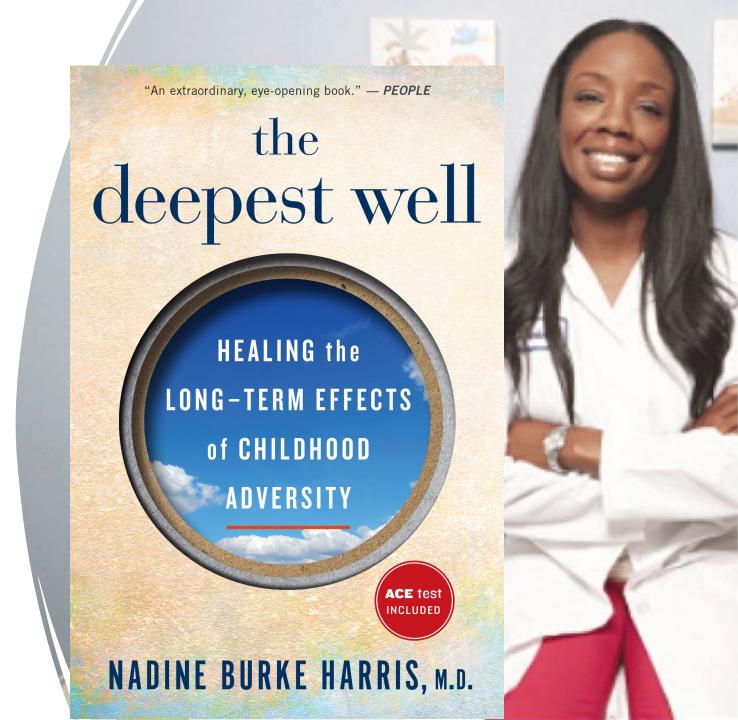


If, however, the tadpoles were exposed to the steroid for a prolonged period,

or,
early in development,
it inhibited their growth,
decreased their immune function,
diminished lung function,
increased blood pressure
& impaired neurological development.

Some never became toads.

Dr. Nadine Burke Harris
 hypothesized that the
 same effect she had
 observed in the tadpoles
 was the same effect toxic
 stress was having on the
 health of her young
 patients.



Exposure to Trauma

Based on research, as well as her training, Dr. Burke Harris understood that cortisol, a stress hormone, inhibited growth, increased blood pressure, blood sugar, and produced other related effects.

These were effective strategies for short periods of time when danger was present and required a rapid response.

dverse Childhood Experiences

Once People Know About ACEs

"Once [they] ... have the information, they are able to look at the context of their lives differently.

Then they no longer feel they are to blame or that they're stupid or that there's something wrong with them.

They understand that their bodies have experienced a normal reaction to abnormal circumstances across the span of their lives.

Nadine Burke Harris, MD The Deepest Well p 179

Educate Your Doctor

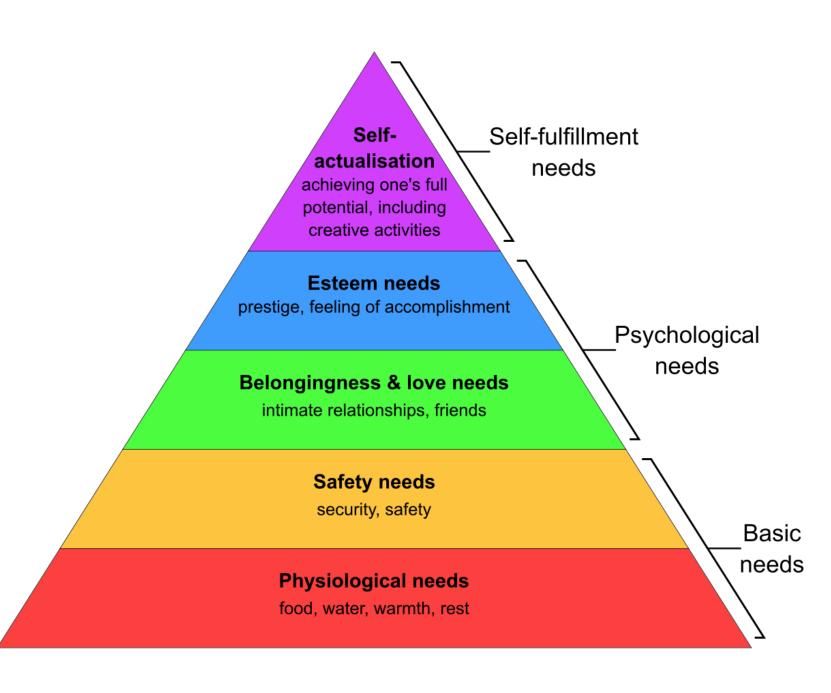
Free Downloadable ACEs Fact Sheet

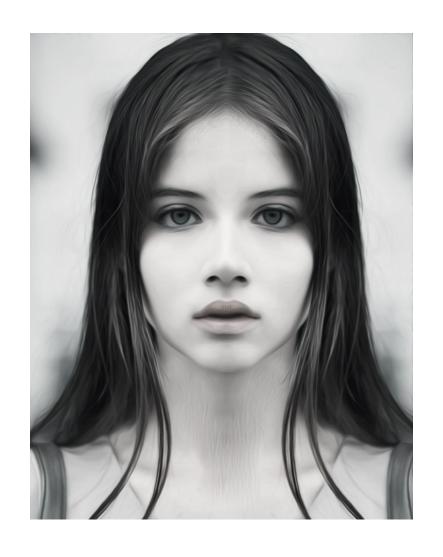
Trauma Symptoms Can Be Age Dependent



"...different symptoms may result from trauma experienced at different times. For example, a toddler with no language to describe the painful and repetitive sexual abuse he experiences may develop a complete aversion to being touched, wide-ranging problems with intimacy and relationships, and pervasive anxiety. But a ten-year-old who is subjected to virtually identical abuse is more likely to develop specific, event-related fears and to work deliberately to avoid particular cues associated with the place, person and manner of abuse...Further, an older child will probably have associated feelings of shame and guilt—complex emotions mediated by the cortex."—Bruce Perry, MD, PhD and Maia Szalavitz from The Boy Who Was Raised as a Dog

Maslow's Hierarchy of Needs





SEKING SAFE

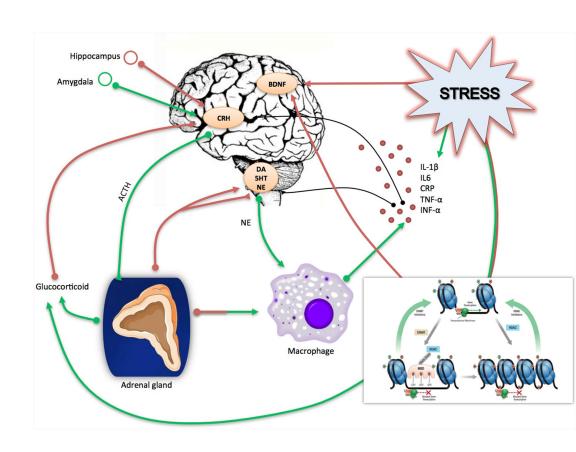
Our Brains Seek Safety

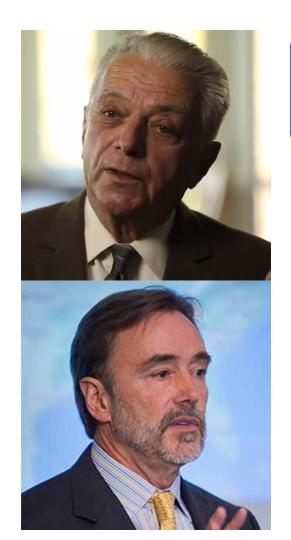
When All or Most of Our Needs are Met, Our Brains are Free to Explore.



The Toxic Effects of Stress

- When additional grant money for the Bayview Child Health Center was obtained, Dr, Burke Harris hired a mental health therapist.
- Dr. Whitney Clarke introduced her to a study performed in San Diego at Kaiser-Permanente by Drs.
 Vincent Felliti, Robert Anda and colleagues:
- The Adverse Childhood Experiences (ACE) Study.





Dr. Vincent Felitti, couldn't figure out why more than half of the people in his obesity clinic dropped out, even those who initially did well.

He began to discover that for many of his female patients, obesity was the solution to romantic interest from men, after a history of sexual abuse.

Dr. Robert Anda had been studying how depression and feelings of hopelessness affect coronary heart disease.

"I became interested in going deeper, because I thought there must be something beneath the behaviors generating them."

Prior to their investigations, most mental health professionals believed Adverse Childhood Experiences did not affect very young children, as they were unable to recount these experiences verbally.

ACE STUDY 1995–1997

- 17,000 primarily white, middleclass adults.
- Each person indicated whether any of the ten adverse experiences occurred in his or her childhood.
- Only one-third reported none.
- More than two-thirds had undergone at least one adverse childhood experience.
- One in eight had undergone four or more.





The 10 Adverse Childhood Experience

1.	Emotional abuse
2.	Physical abuse
3.	Sexual abuse
4.	Mother treated violently
5.	Substance abuse in the home
6.	Mental illness of a family member
7.	Parents divorced/separated
8.	Family member incarcerated
9.	Emotional neglect
10.	Physical neglect

Conclusion: ACEs are the leading cause of health and social problems in our nation, including:

- Depression
- Anxiety
- Suicide
- Sexual Behavior Problems
- Unintended Pregnancy
- Violence
- Issues in the Workplace

- Alcohol Dependence & Abuse
- Drug Dependence & Abuse
- Chronic Obstructive Lung Disease
- Coronary Heart Disease
- Obesity
- Liver Disease
- Fetal Death







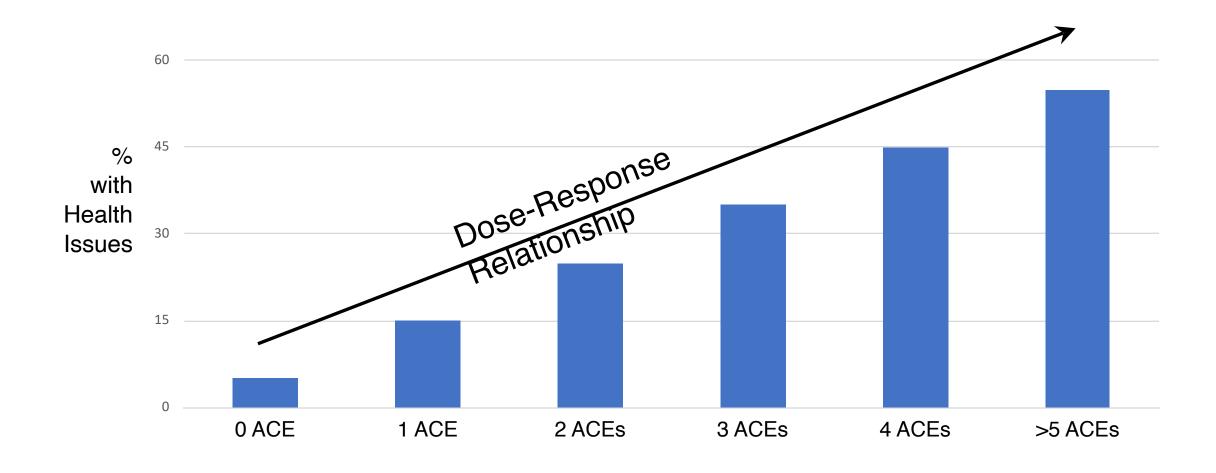
Dr. Burke Harris identified six mitigating interventions for those with multiple ACE Scores:

- Improved Sleep Hygiene
- Exercise
- Better Nutrition

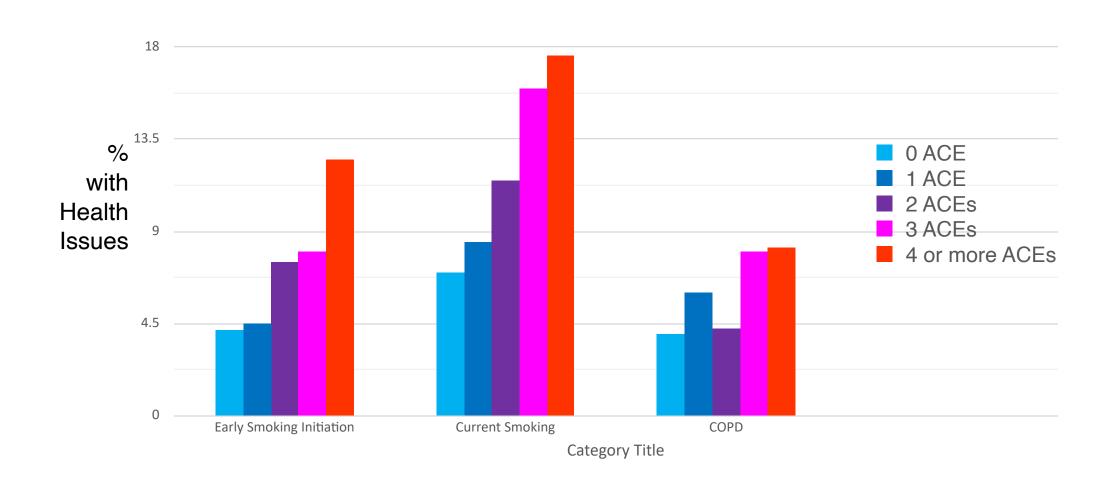
- A Mindfulness Practice
- Mental Health Treatment
- Healthier Relationships

ACE Score by Mopulation 1 ACE 2 ACEs 3 ACEs **OACEs** 4+ **ACEs** 16% 16% 26% 10%

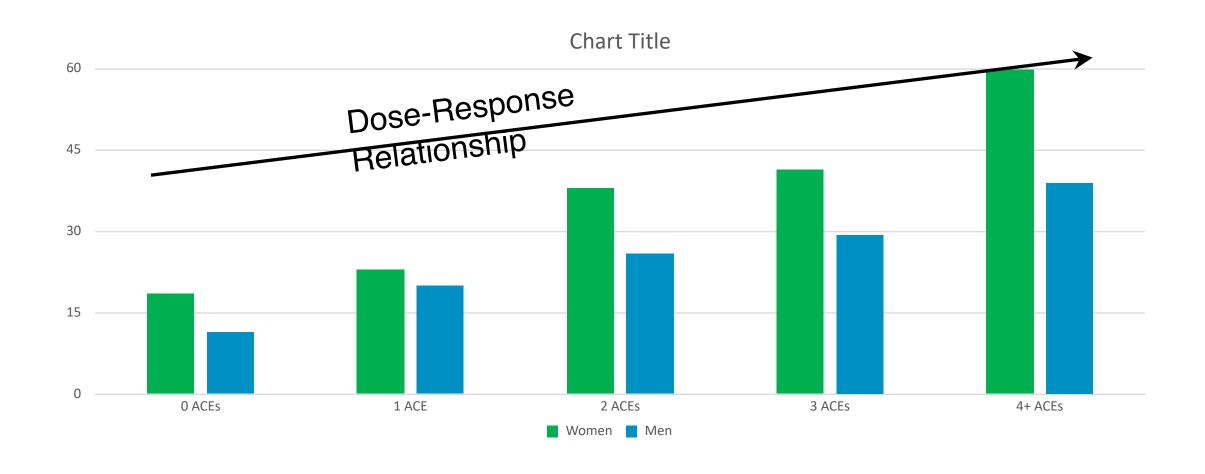
ACE Score and Health Problems



ACEs, Smoking and Lung Disease



ACEs and Depression









The ACE Studies measured 10 traumatic events

They did not measure bullying, community violence, natural disasters, witnessing non-domestic violence, racism, sexism, or other forms of abuse, isolation or discrimination.

Gabor Maté, M.D.:

Trauma is more common than you may think



Building Adult Capabilities





When Traumatized Children Grow Up

- They may be quick to react
 - Any sudden noise or gesture may elicit intense fear.
 - They may appear reactive, which can be interpreted as aggression.
 - They may appear dysregulated at times: angry, yelling or crying.



In the Workplace



- People with a trauma history will likely become easily frustrated.
- Kindness toward them will triumph discipline almost always!

At Walmart

- Individuals with a trauma history are often uncomfortable in crowded situations
 - They may have difficulty waiting their turn in a line.
 - They may have difficulty with making decisions, especially when faced with numerous choices.
 - They may find the layout of the store difficult to navigate.

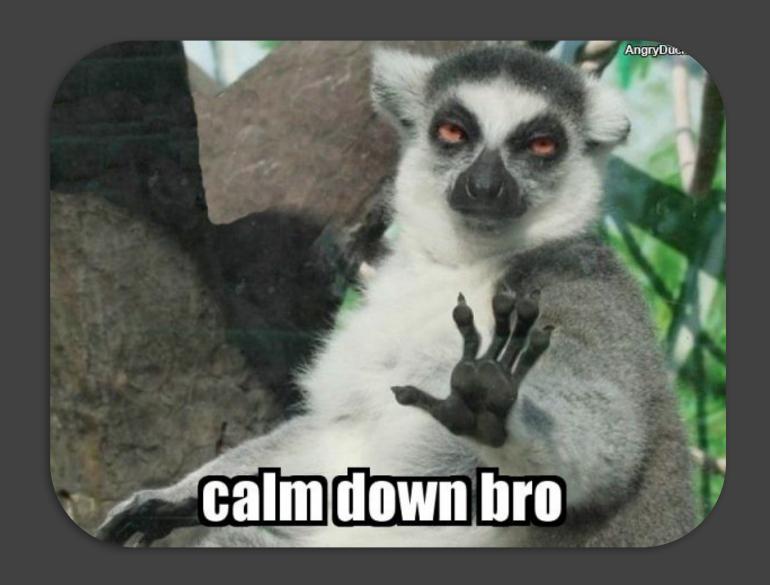






On the Road

- Persons with a trauma history can become dysregulated
 - Trapped in a traffic jam may trigger familiar memories of being restrained, or in an abusive relationship.
 - Escalation can occur quickly.



In the history of calm down, no one has ever calmed down by being told to calm down.





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In Some Arenas those of us with Multiple ACE Scores will Thrive

The Benefits of Adversity

- Studies of trauma survivors demonstrate adversity can have benefits called posttraumatic growth.
- The experience of positive change that occurs as a result of struggling with challenging life crises can have certain benefits:
 - Help you see you're stronger than you thought
 - Bring new appreciation and meaning to your life
 - Change your priorities
 - Take you deeper into your spirituality
 - Deepen the closeness you feel toward yourself and others



If We Could Eliminate Adverse Childhood Experiences We Would

- Reduce the overall rate of depression by more than half
- Reduce alcoholism by two-thirds
- Reduce suicide, IV drug use, and domestic violence by threequarters.
- It would have a dramatic effect on workplace performance
- It would vastly decrease the need for incarceration.



Trauma-Informed Design

- "Trauma-informed design" explores ideas for built environments that support the tenets of trauma-informed care.
- The physical environment has an impact on attitude, mood, and behavior.
- There is a strong link between our physiological state, our emotional state, and the physical environment.



Creating A Trauma- Informed Environment

Colors

- Cool colors such as blue, green, and purple have a calming effect.
- Lighter-colored rooms are perceived as more open, less crowded and more spacious, providing a safer and more calming space.



Creating A Trauma- Informed Environment

- Furniture
 - An open space with clear sightlines and few barriers can further increase the sense of safety.
 - Seating arranged to increase socialization
 - Using natural materials and colors increases connection to nature and a sense of calm.
- Rooms bright with natural light appear less crowded.

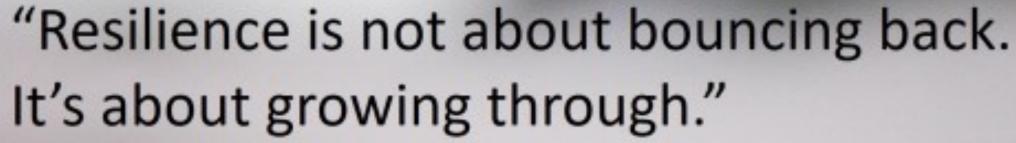
Creating A Trauma-Informed Environment

- Plants, Flowers and Greenery
 - Settings which include vegetation reduce stress, promote peace, tranquility, enhanced self-esteem, and a sense of mastery of the environment.

• Art

 Art adds visual interest and can create a visual distraction that alleviates stress, improves mood, comfort and satisfaction.







Eileen McDargh

Empowerment

Help ensure opportunities are available for all. Opportunity empowers!

TraumaInformed
Starts with
You!





"People will forget what you said, people will forget what you did, but people will never forget how you made them feel."

-Maya Angelou