	FY25 Network Target**	Q1	Q2	Q3	Q4	To Date
Network Capacity	325					
Average prescriber capacity (hours)		277	330	309	310	306
Total prescriber capacity (hours)		3046	3630	3394	3414	13484
Network Utilization	230					
Average prescriber utilization (hours)		190	210	191	192	196
Total prescriber utilization (hours)		2090	2315	2096	2115	8616
Network No Show Rate	18%					
Average no show rate		16%	13%	14%	16%	15%
Network Productivity Rate						
Average productivity		68%	61%	60%	59%	62%
Network Wait Time	19 days					
Average wait time (days)		16	17	15	23	18
Clients Served						
Total active clients on Dec. 1, 2024		3104				3104
Total new clients served		368	385	276	313	1342
Total clients served		2288	2694	2561	2709	10252
Total discharges		(224)	(222)	(213)	(260)	(919)
Cost Per Client						
Average cost per client		$335.02	$288.95	$419.58	$327.34	$342.72
Cost Per Hour of Service						
Average cost per hour of service		$342.16	$304.73	$389.09	$416.64	$363.16
Level of Functioning	69%					
Average level of functioning improvement		72%	77%	80%	81%	78%
Client Reported Hospitalization	3%					
Average client reported hospitalization		6%	1%	1%	1%	2%
Client Reported Crisis Services	5%					
Average client reported crisis		1%	2%	1%	2%	2%
Client Experience	93%					
Average client experience rating		93%	88%	95%	94%	93%
Total client experience surveys **sought**		3231	2816	3199	2284	11530
Total client experience surveys **received**		2037	2129	2447	1697	8310
Ineligible Referrals						
Total Providers reporting ineligible referrals received		2	3	2	2	9
Total ineligible referrals received		8	14	7	12	41

**Target percentage of improvement of the outcomes listed above is calculated as an average of 3-year (2021-2023) historical data collected for the network.